

# **BEST Plus™ 3.0** **BEST Literacy™ 2.0**

## ADULT ENGLISH PROFICIENCY ASSESSMENTS

New and Improved Version of CAL Test Platform, TA Updates, and more!

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### **New Version of the CAL Test Platform—Coming Soon!**

We are excited to share that the new version of the CAL Test Platform, named Version 4.0, will be available for download on the AEA website starting **September 9, 2025.**

To help you prepare, the **CAL Test Platform V4.0 Installation Guide** is available now on our site. Review it ahead of time for a smooth upgrade on launch day.

Need help? **Live technical support** for the CAL Test Platform will be offered as **virtual sessions every Friday, starting September 5.** A scheduling link will be available on the AEA website soon!

[Get the Guide](#)

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### **Virtual Test Administrator Training Workshops**

CAL will soon be offering live virtual training for *BEST Plus 3.0* Test Administrators! Please keep an eye on the training page of the website to see when they are posted and reach out to [aea@cal.org](mailto:aea@cal.org) with any questions.

[View the Training Page](#)

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### ***BEST Plus 3.0* Training of Trainers**

Are you certified as a *BEST Plus 2.0* Trainer of Test Administrators and looking to be certified as a *BEST Plus 3.0* Trainer? Reach out to [aea@cal.org](mailto:aea@cal.org) with the subject line "BEST Plus 3.0 Trainer." Please include evidence of your *BEST Plus 2.0* Trainer status in the email in the form of your Trainer Agreement, an email thread with CAL, or

any other documentation you might have. CAL will have workshops for formerly trained *BEST Plus 2.0* Trainers to become *BEST Plus 3.0* Trainers on **September 5 and 19.**

Are you looking to obtain your initial *BEST Plus 3.0* Trainer of Test Administrators certificate? Information on this process will be available soon, so please stay tuned!

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### **New member of CAL Customer Support Team—Rodrigo Medina!**

We are thrilled to welcome Rodrigo Medina as our new Customer Support Assistant! With Rodrigo's help, we will continue to deliver high quality customer support for our BEST assessments.

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### **Receiving Emails from CAL**

To ensure you receive important updates and confirmations, we advise all *BEST Plus 3.0* Test Administrators to add **noreply@cal.org** to the list of trusted contacts or safe senders. This will help prevent important messages from being missed or sent to spam.

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### **How are we doing?**

We created a short Customer Satisfaction Survey to gather feedback on the key aspects of the new BEST Assessments and the quality of the service we provide to the Adult Education Centers across the nation. Please take 3 minutes to complete the survey and let us know how we are doing!

**BEST Customer Satisfaction Survey**

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